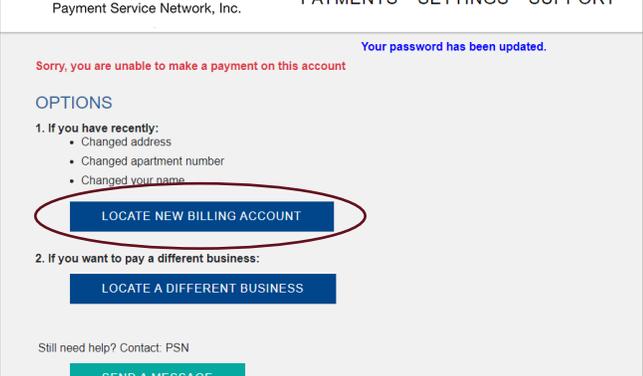


how to: MERGE YOUR PSN ACCOUNT AFTER YOU'VE MOVED OR CHANGED YOUR NAME

If you've recently moved or changed your name, you may need to merge your PSN accounts for Harrison Utilities prior to making your next payment. Please follow the steps below to merge your accounts.

Step 1.

If you've recently moved or changed your name, you'll see the screen to the right upon logging in to your PSN account. Click "Locate New Billing Account."



Payment Service Network, Inc. PAYMENTS SETTINGS SUPPORT

Your password has been updated.

Sorry, you are unable to make a payment on this account

OPTIONS

1. If you have recently:

- Changed address
- Changed apartment number
- Changed your name

LOCATE NEW BILLING ACCOUNT

2. If you want to pay a different business:

LOCATE A DIFFERENT BUSINESS

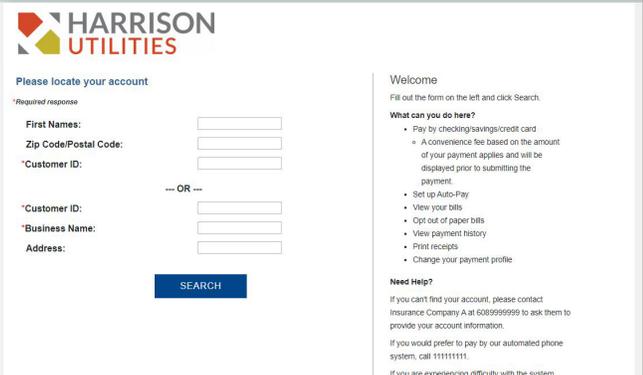
Still need help? Contact: PSN

SEND A MESSAGE

Step 2.

Use your NEW account number to search and locate your account from the search results below.

Note - your new account number will be located on your most recent bill.



HARRISON UTILITIES

Please locate your account

*Required response

First Names:

Zip Code/Postal Code:

*Customer ID:

--- OR ---

*Customer ID:

*Business Name:

Address:

SEARCH

Welcome

Fill out the form on the left and click Search.

What can you do here?

- Pay by checking/savings/credit card
- A convenience fee based on the amount of your payment applies and will be displayed prior to submitting the payment.
- Set up Auto-Pay
- View your bills
- Opt out of paper bills
- View payment history
- Print receipts
- Change your payment profile

Need Help?

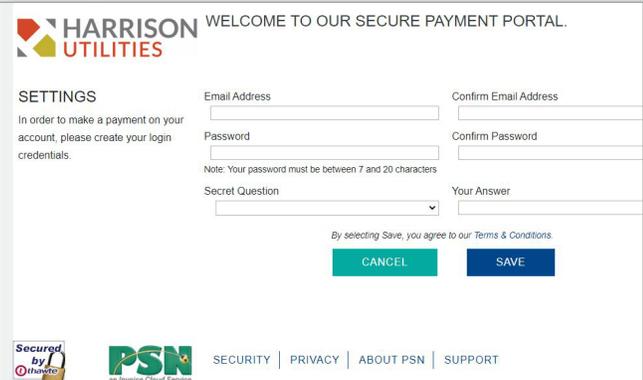
If you can't find your account, please contact Insurance Company A at 8009999999 to ask them to provide your account information.

If you would prefer to pay by our automated phone system, call 1111111111.

If you are experiencing difficulty with the system.

Step 3.

Enter the requested information and click "Save" to complete the account merging process.



HARRISON UTILITIES WELCOME TO OUR SECURE PAYMENT PORTAL.

SETTINGS

In order to make a payment on your account, please create your login credentials.

Email Address:

Confirm Email Address:

Password:

Confirm Password:

Note: Your password must be between 7 and 20 characters

Secret Question:

Your Answer:

By selecting Save, you agree to our Terms & Conditions.

CANCEL **SAVE**

Secured by **PSN** an Invoice Cloud Service

SECURITY | PRIVACY | ABOUT PSN | SUPPORT

If you have any questions at all about the account merging process, please contact PSN at 866-917-7368 or email us at CustomerService@PaymentServiceNetwork.com.

